



SHRI BALASAHEB TIRPUDE COLLEGE OF HOTEL MANAGEMENT & CATERING TECHNOLOGY

(Approved by AICTE, New Delhi, Govt. of India, Govt. of Maharashtra & RTM Nagpur University, Nagpur)

1, Shri Balasaheb Tirpude Marg, Civil Lines, Sadar, Nagpur - 440 001

Phone : (O) +91 712 2550695 Fax : +91 712 2550695

Email : tirpudehmct@gmail.com, Visit us at www.tirpudehmct.ac.in

AICTE Permanent Institute Id : 1-14318331 • DTE Institute Code : HM4219 • RTM NU College Code - 007 AISHE Code : C-18976

Grievance Redressal Committee

Shri Balasaheb Tirpude College of Hotel Management and Catering Technology, Nagpur has a Grievance Redressal Committee with the objective of preventing unfair practices. It is a mechanism to provide redressal of grievances to innocent and aggrieved students, as per the guidelines of AICTE Regulation-2019 and in exercise of the power conferred under Clause 1 of Section 23 of the All-India Council of Technical Education Act 1987 (52 of 1987). The functions of the Committee are to look into the complaints lodged by any student and to resolve the grievance through single window. Students should submit his/her grievance in proper format. Grievance shall be redressed in systematic way by involving the respective department/ person connected to that issue.

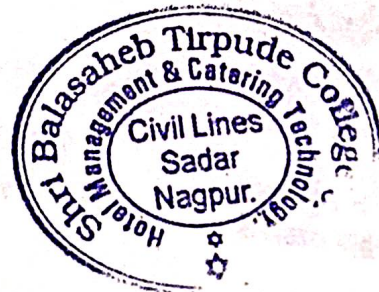
Shri Balasaheb Tirpude college of Hotel Management and Catering Technology makes the following committee namely for the academic session 2023-2024 on 01 day of July 2023:

The list of Grievance Redressal Committee members are as follows:

Sr. No.	Name	Designation	Mobile Number	E-mail
1	Mr. Akshay Dandale	Chairman	9850888084	akshaysaggi@gmail.com
2	Dr. Anil Sontakke	Member	9960638893	anilsontakke@hotmail.com
3	Mr. Yogesh Meshram	Member/ Convener	8412024527	yog.nam16@gmail.com
4	Ms. Nitu Jaiswal	Member	9372167250	jaiswal.b.nitu@gmail.com
5	Ms. Saniya Opai	Student Representative	8788205867	saniyaopai786@gmail.com
6	Mr. Preet Mishra	Student Representative	8237923115	preetmishra0712@gmail.com

Akshay Dandale

AKSHAY DANDALE
OFFICIATING PRINCIPAL
Shri Balasaheb Tirpude
College of Hotel Management
& Catering Technology, Nagpur





YUGANTAR EDUCATION SOCIETY'S

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Agenda of the Meeting of Grievance Redressal Committee

The meeting of the Grievance Redressal Committee of Shri Balasaheb Tirpude College Hotel Management and Catering Technology, Nagpur will be held on 1 July 2023 at 02:30 pm in the Restaurant of Shri Balasaheb Tirpude College Hotel Management and Catering Technology, Nagpur.

The following members are requested to be present in the meeting:

1. Mr. Akshay Dandale (Chairman)
2. Mr. Yogesh Meshram (Convener/Member)
3. Ms. Nitu Jaiswal (Member)
4. Dr. Anil Sontakke (Associate Professor)
5. Ms. Saniya Opai (Student Representative)
6. Mr. Preet Mishra (Student Representative)

Akshay Dandale

Yogesh Meshram

Nitu Jaiswal

Anil Sontakke

Saniya Opai

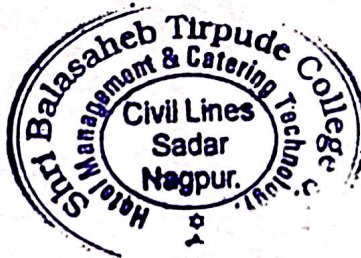
Preet Mishra

The following business will be transacted in the meeting:

1. Time bond redressal of grievances received if any.
2. Discussion on grievance raised.
3. AOB, by permission of chair.

Akshay Dandale

AKSHAY DANDALE
OFFICIATING PRINCIPAL
Shri Balasaheb Tirpude
College of Hotel Management
& Catering Technology, Nagpur



Yogesh Meshram
YOGESH MESHAM
Assistant Professor
Shri Balasaheb Tirpude
College of Hotel Management
& Catering Technology, Nagpur

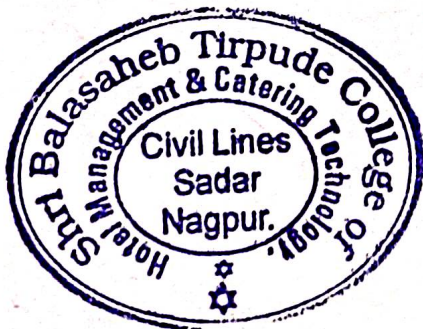
Report of Grievance Redressal Committee meeting
Venue : Restaurant
Date: 01/07/ 2023
Time: 2:30 pm

A meeting was conducted in the presence of the committee members and student members, and there was no such Grievance from the students till the said date.

The members present in the meeting:

1. Mr. Akshay Dandale (Chairman)
2. Mr. Yogesh Meshrami (Convener/Member)
3. Ms. Nitu Jaiswal (Member)
4. Dr. Anil Sontakke (Associate Professor)
5. Ms. Saniya Opai (Student Representative)
6. Mr. Preet Mishra (Student Representative)

Akshay Dandale
Yogesh Meshrami
Nitu Jaiswal
Anil Sontakke
Saniya Opai
Preet Mishra



Akshay Dandale
AKSHAY DANDALE
OFFICIATING PRINCIPAL
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Grievance Redressal Committee

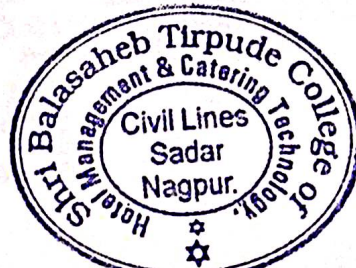
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Shri Balasaheb Tirpude college of Hotel Management and Catering Technology makes the following committee namely for the academic session 2022-2023 on 02 day of July 2022:

The list of Grievance Redressal Committee members are as follows:

Sr. No.	Name	Designation	Mobile Number	E-mail
1	Mr. Akshay Dandale	Chairman	9850888084	akshaysaggi@gmail.com
2	Dr. Anil Sontakke	Member	9960638893	anilsontakke@hotmail.com
3	Mr. Yogesh Meshram	Member/ Convener	8412024527	yog.nam16@gmail.com
4	Ms. Nitu Jaiswal	Member	9372167250	jaiswal.b.nitu@gmail.com
5	Ms. Saniya Opai	Student Representative	8788205867	saniyaopai786@gmail.com
6	Mr. Preet Mishra	Student Representative	8237923115	preetmishra0712@gmail.com

Akshay Dandale
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Shri Balasaheb Tirpude
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YUGANTAR EDUCATION SOCIETY'S

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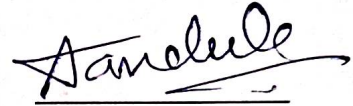
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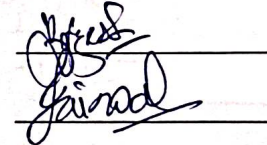
Agenda of the Meeting of Grievance Redressal Committee

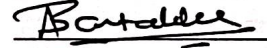
The meeting of the Grievance Redressal Committee of Shri Balasaheb Tirpude College Hotel Management and Catering Technology, Nagpur will be held on 2 July 2022 at 2:30 pm in the Restaurant of Shri Balasaheb Tirpude College Hotel Management and Catering Technology, Nagpur.

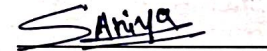
The following members are requested to present in the meeting:

1. Mr. Akshay Dandale (Chairman)
2. Mr. Yogesh Meshram (Convener/Member)
3. Ms. Nitu Jaiswal (Member)
4. Dr. Anil Sontakke (Associate Professor)
5. Ms. Saniya Opai (Student Representative)
6. Mr. Preet Mishra (Student Representative)









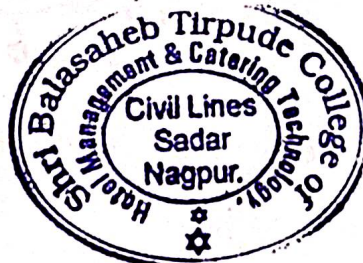



The following business will be transacted in the meeting:

4. Time bond redressal of grievances received if any.
5. Discussion on grievance raised -
6. AOB, by permission of chair.



AKSHAY DANDALE
OFFICIATING PRINCIPAL
Shri Balasaheb Tirpude
College of Hotel Management
& Catering Technology, Nagpur




YOGESH MESHAM
Assistant Professor
Shri Balasaheb Tirpude
College of Hotel Management
& Catering Technology, Nagpur.

Report of Grievance Redressal Committee meeting

Venue : Restaurant

Date: 2/07/2022

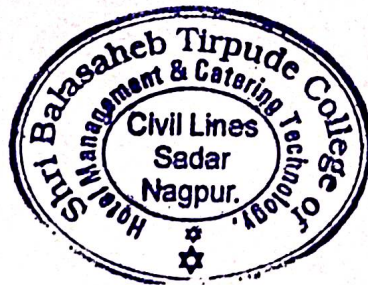
Time: 2:30pm

A meeting was conducted in the presence of the committee members and student members, and there was no such Grievance from the students till the said date.

The members present in the meeting:

1. Mr. Akshay Dandale (Chairman)
2. Mr. Yogesh Meshram (Convener/Member)
3. Ms. Nitu Jaiswal (Member)
4. Dr. Anil Sontakke (Associate Professor)
5. Ms. Saniya Opai (Student Representative)
6. Mr. Preet Mishra (Student Representative)

Akshay Dandale
Yogesh Meshram
Nitu Jaiswal
Anil Sontakke
Saniya Opai
Preet Mishra



Akshay Dandale

AKSHAY DANDALE
OFFICIATING PRINCIPAL
Shri Balasaheb Tirpude
College of Hotel Management
& Catering Technology, Nagpur



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Grievance Redressal Committee

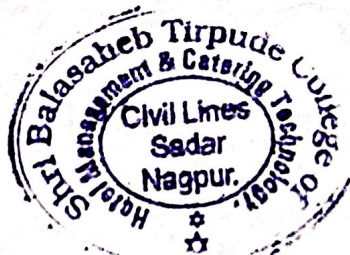
In order to ensure transparency by Higher Education institutions imparting technical education in admission and with Paramount Objective of preventing unfair practices and to provide a mechanism to innocent students for redressal of their grievances. In the exercise of the power conferred under Clause 1 of Section 23 of the All-India Council of Technical Education Act 1987 (52 of 1987), the functions of the Committee are to look into the complaints lodged by any student and to resolve the grievance through single window.

Shri Balasaheb Tirpude college of Hotel Management and Catering Technology makes the following committee namely for the academic session 2021-2022 on 01 day of July 2021:

Sr. No.	Name	Designation / Representative	Mobile Number	E-mail
1	Dr. Satish Naidu	Chairman	9822716874	satishnaidu2006@gmail.com
2	Mr. Akshay Dandale	Member	9850888084	akshaysaggi@gmail.com
3	Mr. Yogesh Meshram	Member/ Convener	8412024527	yog.nam16@gmail.com
4	Ms. Nitu Jaiswal	Member	9372167250	jaiswal.b.nitu@gmail.com
5	Ms. Salonee Randhir (BHMCT IV Yr)	Student Representative /Special invitee	9860386867	saloneerandhir2407@gmail.com
6	Mr. Harsh Parate (BHMCT III Yr.)	Student Representative /Special invitee	8806629055	Harahoarate27@gmail.com

(Dr. Satish Naidu)

DR. SATISH NAIDU
OFFICIATING PRINCIPAL
Shri Balasaheb Tirpude
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Date: 10/07/2021

Agenda of the Meeting of Grievance Redressal Committee

The meeting of the Grievance Redressal Committee of Shri Balasaheb Tirpude College Hotel Management and Catering Technology, Nagpur will be held on Thursday, 15 July 2021 at 02:30 pm in the Restaurant of Shri Balasaheb Tirpude College Hotel Management and Catering Technology, Nagpur.

The following members are requested to present in the meeting:

1. Dr. Satish Naidu
2. Mr. Akshay Dandale
3. Mr. Yogesh Meshram
4. Ms. Nitu Jaiswal
5. Abhishek Dikondwar
6. Salonce Randhir

Absent
Dandale
Meshram
Jaiswal
Dikondwar
Randhir

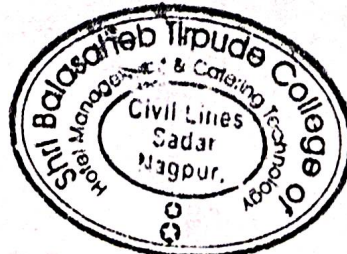
The following business will be transacted in the meeting:

1. Time bond redressal of grievances received if any.
2. Discussion on grievance raised by Ms. Bhagyashree Ganveer, Mr. Sanket Murmare and Ms. Mayuri Sonewale to RTMNU (Letter No. RTMNU/ SVV/161 Dated 08/07/2021 of Director, Student Development Cell)
3. AOB, by permission of chair.

for Dandale

(Dr. Satish Naidu)

Chairman
DR. SATISH NAIDU
OFFICIATING PRINCIPAL
Shri Balasaheb Tirpude
College of Hotel Management



Meshram
(Mr. Yogesh Meshram)

Convener

YOGESH MESHRAM
Assistant Professor
Shri Balasaheb Tirpude



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Date:

Grievance Redressal Committee

Minutes of the Meeting of held on Monday 06th January, 2020 at 1:30 pm

The meeting of the Grievance Redressal Committee of Shri Balasaheb Tirpude College Hotel Management and Catering Technology, Nagpur was held on Monday 06th January, 2020 at 1:30 pm in the Restaurant of Shri Balasaheb Tirpude College Hotel Management and Catering Technology, Nagpur.


The following business was transacted in the meeting:

Item no.1. Officiating Principal Dr. Satish Naidu emphasized about the purpose and work of the GRC to the members. The member showed their enthusiasm to deliver the very purpose of constituting this committee and thanked for such initiative in the best interest of all the stakeholders.

Item no. 2. The mechanism of redressal of grievances and its standard operating procedure were discussed and the following was highlighted during the meeting:

- i. After receiving complain/application the committee will decide on the merit of case regarding scope of further discussion investigation.
- ii. The GRC may mediate between complainant and defendant against whom the complaint has been made, if required.
- iii. Time bond redressal of grievances would be appreciable.




AKSHAY DANDALE
OFFICIATING PRINCIPAL
Shri Balasaheb Tirpude
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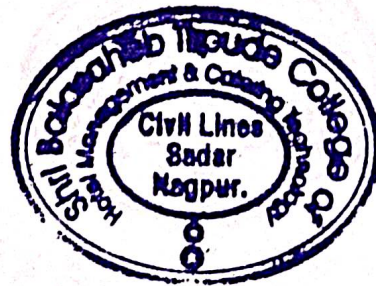
Grievance Redressal Committee

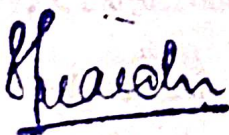
The meeting of the Grievance Redressal Committee is scheduled on 06th January 2020 at 1:30 pm in the Restaurant of Shri Balasaheb Tirpude College of Hotel Management and Catering Technology, to discuss the following agenda.

All the members of the Grievance Redressal Committee are requested to attend the meeting.

Agenda

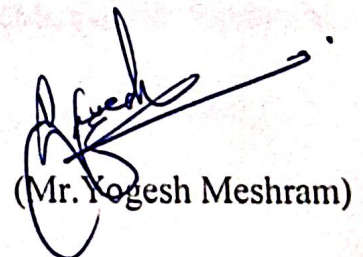
- 1) To make the students and staff aware of the nature of complaints to be given to Grievance Redressal Committee
- 2) To make aware of the Standard Operating Procedures to the students and staff.
- 3) To communicate through various communication mediums to provide the information and importance of Grievance Redressal Committee to the students and staff.





(Dr. Satish Naidu)

Chairman



(Mr. Yogesh Meshram)

Convener

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The following members were present in the meeting held on Monday 06th January, 2020:

1. Dr. Satish Naidu
2. Mr. Akshay Dandale
3. Mr. Yogesh Meshram
4. Ms. Nitu Jaiswal
5. Mr, Abhishek Dikondwar(BHMCT IV Yr.)
6. Ms. Salonee Randhir (BHMCT III Yr)

Satish

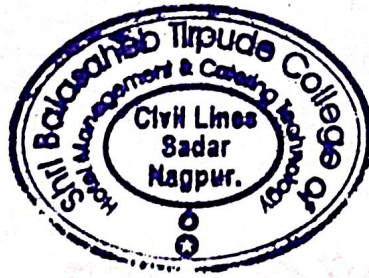
Akshay

Yogesh

Nitu

~~Abhishek~~

Salonee



Satish

(Dr. Satish Naidu)

Chairman

Yogesh

(Mr. Yogesh Meshram)

Convener



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Grievance Redressal Committee

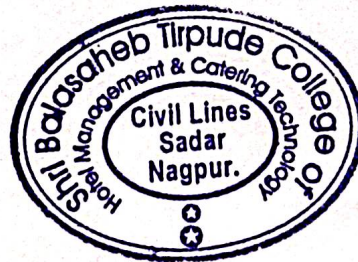
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Shri Balasaheb Tirpude college of Hotel Management and Catering Technology makes the following committee namely:

Sr. No.	Name	Designation / Representative	Mobile Number	E-mail
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2	Mr. Akshay Dandale	Member	9850888084	akshaysaggi@gmail.com
3	Mr. Yogesh Meshram	Member/ Convener	8412024527	yog.nam16@gmail.com
4	Ms. Nitu Jaiswal	Member	9372167250	jaiswal.b.nitu@gmail.com
5	Abhishek Dikondwar (BHMCT IV Yr.)	Student Representative /Special invitee	8446130955	abhishek233dikondwar@gmail.com
6	Salonee Randhir (BHMCT III Yr)	Student Representative /Special invitee	9860386867	saloneerandhir2407@gmail.com

(Dr. Satish Naidu)

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The following members were present in the meeting held on Monday 19th August, 2019:

1. Dr. Satish Naidu

2. Mr. Akshay Dandale

3. Mr. Yogesh Meshram

4. Ms. Nitu Jaiswal

5. Mr. Abhishek Dikondwar (BHMCT IV Yr.)

6. Ms. Salonee Randhir (BHMCT III Yr)

Satish

Dandale

Yogesh
Jaiswal

Abhishek

Randhir

Satish

(Dr. Satish Naidu)

Chairman

Yogesh

(Mr. Yogesh Meshram)

Convener

