

YUGANTAR EDUCATION SOCIETY'S

SHRI BALASAHEB TIRPUDE COLLEGE OF HOTEL MANAGEMENT AND CATERING TECHNOLOGY

(Approved by AICTE, New Delhi, Govt. of India, Govt. of Maharashtra & Nagpur University, Nagpur)

1, Shri Balasaheb Tirpude Marg, Civil Lines, Sadar, Nagpur - 440001 Phone (Off.): +91 712 2550695, 2550032 Email: tirpudehmct@gmail.com Visit us at - www.tirpudehmct.ac.in

AICTE Permanent Institute Id: 1-14318331 ● DTE Institute Code: HM4219 ● RTM College Code - 007 AISHE Code: C-18976

ANNUAL REPORT OF GRIEVANCE REDRESSAL CELL 2022-23

Mechanism

The stipulated time will be provided to the concerned Department/ Committee/Person to answer and the solution will be provided with in a time frame which will depend on the severity of the problem.

The committee will keep track on the status of grievance process periodically till the solution. At the end of stipulated time a report/ solution will be collected from the concerned department/ committee/person.

If the grievance is resolved to the expected level of satisfaction, the student/ parent is supplied with solution provided by the department/ committee/person.

If the grievance is not resolved to the expected level of satisfaction, a detailed report stating the reasons for not arriving to the expected solution will be collected.

In case, the grievance is not resolved in provided time, the time required will be re-scheduled appropriately after looking into the details and the same will be acknowledged to the student/ parent. Escalate grievance/ complaints will be informed to the higher management if any case, the grievance/ complaint could not be handled by the department/ committee/person.

Students can resolve their grievances/ complaints by contacting the Grievance Redressal Committee

The Annual report of Grievance Redressal Committee for session 2022-23 is as follows:

YEAR	NAME OF COMMITTEE	NATURE OF GRIEVANCE	TOTAL GRIEVANCE RECEIVED	NO. OF DAYS FOR REDRESSAL
2022-23	GRIEVANCE	NIL	NIL	NIL
Transfer appli	REDRESSAL	T. AL		
	COMMITTEE			Λ Λ

Assistant Professor Shri Balasahab Tirpude College of Hotel Managapproved By & Catering



AKSHAY DANDALE OFFICIATING PRINCIPAL In Association Balasaheb Tirpude College of Hotel Management







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ANNUAL REPORT OF GRIEVANCE REDRESSAL CELL 2021-22

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YEAR	NAME OF COMMITTEE	NATURE OF GRIEVANCE	TOTAL GRIEVANCE RECEIVED	NO. OF DAYS FOR REDRESSAL
2021-22	GRIEVANCE	NON-RECEIPT	03	01
	REDRESSAL	OF		
	COMMITTEE	EXAMINATION		
		HALL TICKET		

OGESH MESHRAM

Assistant Professor Shri Balasahab Tirruda College of Hotel Manage & Catering Technology (vaguur



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College of Hotel Management & Catering Technology, Nag.



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YEAR	NAME OF COMMITTEE	NATURE OF GRIEVANCE	TOTAL GRIEVANCE RECEIVED	NO. OF DAYS FOR REDRESSAL
2020-21	GRIEVANCE	NIL	NIL	NIL
	REDRESSAL		72	
	COMMITTEE			

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Assistant Professor Shri Balasahab Tirpude College of Hotel Management & Catering Technology 15. Spor



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YEAR	NAME OF COMMITTEE	NATURE OF GRIEVANCE	TOTAL GRIEVANCE RECEIVED	NO. OF DAYS FOR REDRESSAL
2019-20	GRIEVANCE REDRESSAL COMMITTEE	NIL	NIL	NIL

UGESH MESHRAM

Assistant Professor
Shri Balasahab Tirpude
College of Hotel Management
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AKSHAY DANDALE OFFICIATING PRINCIPAL

Shri Balasaheb Tirpude College of Hotel Management & Catering Technology, Nagpur

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YEAR	NAME OF COMMITTEE	NATURE OF GRIEVANCE	TOTAL GRIEVANCE RECEIVED	NO. OF DAYS FOR REDRESSAL
2018-19	GRIEVANCE REDRESSAL COMMITTEE	NIL	NIL	NIL

SH MESHRAM

Assistant Professor Shri Balasahab Tirpude College of Hotel Management & Catering Technology traggar



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& Catering Technology, Nagpur