YUGANTAR EDUCATION SOCIETY'S



SHRI BALASAHEB TIRPUDE COLLEGE OF HOTEL MANAGEMENT & CATERING TECHNOLOGY

(Approved by AICTE, New Delhi, Govt. of India, Govt. of Maharashtra & RTM Nagpur University, Nagpur)

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AICTE Permanent Institute ld : 1-14318331 ● DTE Institute Code : HM4219 ● RTM NU College Code - 007 AISHE Code : C-18976

Objectives

Objectives of Grievance Redressal Committee are:

- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- To take prompt action for the redressal of the grievance.
- To make the redressal process fair and impartial with prior through appropriate action.

Nature of grievances can be as follows:

- 1. Academic
- 2. Administrative Decisions and Service or Facilities
- 3. Unfair treatment
- 4. Harassment or Discrimination

In case of any grievance of the student, the complaint will be recorded on priority basis. The recorded grievance will be forwarded to the concerned Department/ Committee/Person to collect the information regarding the grievance.

> OFFICIATING PRINCIPAL Shri Balasaheb Tirpude College of Hotel Management & Catering Technology, Nagpur

