

SHRI BALASAHEB TIRPUDE COLLEGE OF HOTEL MANAGEMENT AND CATERING TECHNOLOGY

(Approved by AICTE, New Delhi, Govt. of India, Govt. of Maharashtra & Nagpur University, Nagpur)

1, Shri Balasaheb Tirpude Marg, Civil Lines, Sadar, Nagpur - 440001 Phone (Off.): +91 712 2550695, 2550032 Email: tirpudehmct@gmail.com Visit us at - www.tirpudehmct.ac.in

AICTE Permanent Institute Id: 1-14318331 ● DTE Institute Code: HM4219 ● RTM College Code - 007 AISHE Code: C-18976

5.1.4 The institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases.

Preamble

Institute has constituted Grievance Redressal cell, Internal Complaints Committee, Anti ragging Committee. These cells are implementing the guidelines required as per statutory bodies and meeting as well as awareness program get conducted regularly under the different cell. Institute wise awareness is being created through display board and website. The online / offline submission of grievance is accepted. Institute timely address the grievances of the students.

Response

Sr. No	Particulars of Documents	Documents
1	UGC Regulation for grievance redressal	<u>View Document</u>
2	Grievance Redressal Mechanism	<u>View Document</u>
3	Grievance Redressal cell committee	View Document
4	Grievance Redressal Policy	View Document
5	Grievance Redressal Process online through ERP	View Document
6	Institute wide awareness and undertaking on policies with zero	View Document
	tolerance	
7	Internal complaint committee mechanism	View Document
8	Internal complaint committee cell	View Document
9	Anti- ragging committee mechanism	View Document
10	Anti- ragging committee cell	View Document
11	AICTE norms for Anti-ragging committee	View Document
12	Minutes of meeting grievance redressal cell	View Document
13	Minutes of meeting Internal complaint committee	View Document
14	Minutes of meeting Anti-ragging committee	View Document
15	Annual report of Grievance redressal monitoring activities	View Document















